



# Your invoice explained.

## Any questions?

Brief explanations of the rental charges are provided on the next page. If you have any further queries, please consult with a Hertz staff member.

- ① Rental Record Number
- ② Customer Name
- ③ Rental Location, Date and Time
- ④ Rental Cost: Daily, Weekly, Monthly
- ⑤ Contract Name / Rate Code
- ⑥ Charges, Fees, Optional Equipment and Service Options
- ⑦ Goods and Services Tax (GST)
- ⑧ Final Amount
- ⑨ Method of Payment and Account Number

HERTZ AUSTRALIA PTY LTD		
("The Owner")		
MELBOURNE AIRPORT AIRPORT DRIVE MELBOURNE AIRPORT 3045 13 30 39		
TAX INVOICE		
A.B.N. 31004407087		
①	RENTAL RECORD	61111111
②	CUST#:	1AB23CD
MR JOHN SMITH		
COMPLETED BY: S0123		
③	RENTED: MELBOURNE AIRPORT	
	RENTAL: 14-09-16	0610
	RETURN: 16-09-16	0602
	KLM IN: 48186	OUT: 48043
	VEH REG: 1FM-5YW	
	KLM DRIVEN:	143
**CHARGES**		
④	Days 01-099	2 Dys @ 40.42 80.84
	Discount	5.00% -4.04
	TOTAL T & K	76.80
⑤	D02NAU RATE (DS)	
	VRR	6.50 per day 13.00*
	ADMIN REC	3.500 Pct 3.60*
	CC SURCHARGE	1.185 Pct 1.96*
⑥	LOC FEE	27.000 Pct 67.34*
	PREPAYTOLL	13.00 per day 26.00*
	CH ST FWD	15.00 per day 30.00*
	Fuel Service	3.00/lit 36.98*
	MAX 2 Dys @ 51.64*	
	PA/PE 2 Dys @ 12.00*	
	PA/PE 2 Dys @ 3.00*	
	SUB TOTAL	322.32
⑦	* GST APPLIED	32.32
⑧	TOTAL CHARGES	345.55
	LESS AMT PF	-345.55
	BALANCE DUE	
	VIS	
⑨	PAID BY: VIS	
	CREDIT CARD #: *****1234	
ALL CREDIT CARD/ CASH ENQUIRIES TO BE DIRECTED TO CUSTOMERCAREAU@HERTZ.COM		
A COPY OF YOUR RECEIPT CAN BE FOUND AT WWW.HERTZ.COM.AU BY CLICKING ON CUSTOMER SUPPORT.		



Please refer to Hertz terms and conditions for a more comprehensive explanation.

Reduction reduces the amount you are potentially liable to pay for damage to the rental vehicle or any damage to any other vehicle or property with which the rental vehicle collided.

**Maximum Protection Cover (MAX):**

Maximum Protection Cover will reduce Accident Damages Excess to zero (\$0.00). It is available at participating locations and includes Single Vehicle Accident Excess buy out. This is capped at 10 days per 30 day rental period.

**SuperCover:** SuperCover is an optional product offered at selected locations and will reduce the ADE to zero and including the benefits from Maximum Protection Cover (MAX), Premium Roadside Assistance Cover (PRAC), Glass & Tyres Cover. It also waiving the fees for Young Driver surcharge, Additional Driver, Early return, Location Service Fee on the SuperCover product, Towing, Hertz Claims Management and External Damage Assessment services.

*Please note that all cover products are invalidated if the vehicle is used for a Prohibited Use. See rental T&C's for details.*

**Premium Roadside Assistance Cover:**

Premium Roadside Assistance Covers 'at fault customer incidents' such as keys locked in vehicle, lost keys, flat battery where the lights have been left on, flat battery and changing the spare tyre.

**Glass and Tyre Cover:** Glass and Tyre Cover reduces the amount that You are liable to pay for damage that occurs during the Rental Period to the Vehicle's glass or tyres.

**Location Service Fee:** The Location Service Fee applies where the renter collects the vehicle from a location including, but not limited to, airport and downtown locations. The Location Service Fee varies by location and is levied as a percentage of other charges as shown on the rental record.

**Vehicle Registration Fee:** Vehicle Registration Fee is a charge associated with vehicle registration in each State and Territory. The Fee is charged as a daily rate and applies to all rental days. For 'extra hours' charges, the Fee will be charged as a full day.

**Administration Fee:** Administration Fee applies to rentals commencing in Australia. The Administration Fee relates to administrative functions undertaken in respect to your rental.

**One Way Fee:** One way rentals are those defined as vehicles collected at one location and returned to another location. Availability is based on location restrictions and the vehicle type rented. Fees for one way rentals can vary and will be assessed at the time of booking.

**Card surcharge:** The percentage rate as noted on the Rental Agreement of any amount charged to a Card.

**Kilometre Rate:** You may have limited kilometres depending on your pick up location and vehicle type. The daily kilometre allowance and an excess kilometre charge will be shown on your Rental Agreement.



**Refuelling options:** Hertz provides you with a full tank of fuel at time of rental and convenient options are available for replacing the fuel you use.

### **1. Fuel Purchase Option (FPO)**

Selected locations allow you to pre-purchase the tank of fuel at a discounted, competitive price at the time of rental. This option eliminates the need to refill the tank before returning the vehicle. Please note that there is no refund for unused fuel.

### **2. Half Tank Option**

Selected locations allow you to pre-purchase half tank of fuel at a discounted, competitive price at the time of rental and return with only half a tank of fuel. Please note that there is no refund for unused fuel.

### **3. Hertz Refuelling Service (FSC)**

A refuelling service is offered for your convenience when FPO is declined and you choose to return the vehicle with less than a full tank of fuel. Hertz will refill the vehicle for you and the refuelling service charge will be added to the cost of the rental. The charges may vary by location.

**Toll Cover:** Toll Cover is an opt-in system that covers all toll charges under one flat daily amount which allows unlimited toll usage during your rental period. The daily flat fee will appear on your rental invoice.

Toll charges plus administration processing fee will apply where a day pass was not purchased.

For more information or to make a booking visit [hertz.com.au](https://www.hertz.com.au)